

the TIDINGS

January
2025



Letter from
Allen Putnam



BEACHES | ENERGY
SERVICES

LETTER FROM THE DIRECTOR

Dear Valued Customer,

We're relieved to see the Atlantic Hurricane season come to a close. Thankfully, our beach communities were not significantly impacted by Hurricanes Debby and Helene. As we step into 2025, I want to take a moment to reflect on the incredible work the Beaches Energy team has done to ensure we continue delivering exceptional service to our community.

EQUIPMENT & INFRASTRUCTURE

Beaches Energy employees dedicated themselves to strengthening our infrastructure — storm-hardening equipment and relocating power lines underground wherever feasible. This is key to reducing outages and ensuring reliable power when it's needed most. Our multi-year Tanglewood Road/ Arden Way project is progressing well, and we began a major refurbishment of one of our Jacksonville Beach substation transformers, upgrading critical components to enhance system reliability.

This work comes with challenges, particularly supply chain delays affecting critical equipment. Rest assured, we are actively advocating on your behalf and working with federal legislators to help find and implement solutions.

We are also in the process of developing a Capital, Operations, and Maintenance (COM) Plan to guide our future direction. This plan will be instrumental in setting priorities for reliability and sustainability efforts. Moreover, it will form the basis for a rate study scheduled for next year. Our goal is to maintain transparency by keeping our customers informed about these initiatives and our strategic planning efforts.

SEA TURTLE SAFETY CAMPAIGNS

We continued to spread the word throughout the Beaches community about #CleanDarkFlat, our campaign dedicated to protecting nesting sea turtles.



HELPING YOU SAVE

Like last year, we saw modest decreases in natural gas prices in 2024, enabling us to lower rates. Starting this month, you'll notice a slight reduction in electric rates.

To help future pricing, we are making a mix of short- and long-term agreements for incremental natural gas purchases. Doing this helps us maintain the quality service and competitive pricing you expect from us, even as economic conditions change.

Thank you for trusting us to deliver clean, safe, and reliable power to your homes and businesses.

Wishing you a safe and happy New Year!

Allen Putnam

Director of Beaches Energy Services

CUSTOMER APPRECIATION

As we begin 2025, Beaches Energy expresses our heartfelt thanks to all our customers. From rebates to community programs, we're here to ensure you have the resources you need to save, thrive, and stay connected.

Here's how we're supporting you in 2025:

- Rebates & Savings
- The Beaches Energy CARE Program
- Community Engagement
- Environmental & Sustainability Initiatives

Chat with our customer service team by calling **904-247-6241** or stopping by the office. **We can't wait to hear from you!**

ELECTRIC PRICE FOR 1,000 KILOWATT-HOURS

Rate Component	December	January
Residential Base Charge	\$4.50	\$4.50
kWh Base Charge	\$91.24	\$91.24
Bulk Power Cost Adjustment	\$25.31	\$24.05
Total Rate Billed per 1,000 kWh	\$ 121.05	\$119.79

